

QUARTERLY CHARGES – WHAT IS THEIR PURPOSE?

We are a private fire district. We are not governed or subsidized by the Town of Barnstable. Our quarterly charges pay for everything we do:

- Utilities at our office, wells, and treatment facilities
- Maintenance and repairs to our office, vehicles, wells, and treatment facilities
- The chemicals we use to treat our water, to make it healthy to consume.
- The water quality testing we do to our water to ensure it is safe to consume.
- The equipment we use to read meters.
- The software we use for each customer's account provides accurate information and recordkeeping of water use as well as billing & payment history.
- The computerized chemical monitoring system and its maintenance.
- The day-to-day operations of anything required to run the Water Department.
 - Salaries
 - Postage
 - Paper & office supplies
 - Fuel for staff vehicles
- Audit of financials
- Legal counsel

Our rates are set by a rate study process done by an independent consulting company from time to time.

Rates for **QUARTERLY CHARGES AND WATER CONSUMPTION** are currently due to increase annually by 20%. Our customers will see this with each April bill for consumption for the new year (you see your January through March consumption in your April bill).