



# BARNSTABLE FIRE DISTRICT WATER DEPARTMENT

1841 Phinney's Lane  
P.O. Box 546  
Barnstable, Massachusetts 02630  
Phone: 508-362-6498  
Fax: 508-362-9616

Dear valued customer,

The following are frequently asked questions (FAQ's) from our customers with regard to the chlorination of your public water supply.

## **WHY IS MY WATER BEING CHLORINATED?**

Your water is being chlorinated for your health and safety. Federal and State laws allow no bacteria in public drinking water. Once a bacteria event occurs and then re-occurs, a public water system is in non-compliance with Federal and State laws. The water department must assure the Department of Environmental Protection that the system will follow all Federal and State guidelines to remain bacteria-free. Chlorination is the most effective means of deterring future occurrences.

## **DOES THAT MEAN MY DRINKING WATER IS UNSAFE TO DRINK?**

No. Even with the unfamiliar taste and odor of chlorine, your water is safe to drink.

## **HOW LONG WILL CHLORINATING THE WATER SUPPLY LAST?**

It is unlikely that it will be short-term. Federal and state regulations have changed, mandating us to comply with more stringent guidelines.

As public officials it is our duty to provide all our customers with drinking water that meets all Federal and State laws.

Should you have any questions about your water please call our Superintendent, Jon Erickson, Monday through Friday between 8:00 A.M. and 4:30 P.M. at (508)362-6502.

The Board of Water Commissioners,  
David Jones, Chairman  
Evelyn Bassett, Commissioner  
Stephen Whitmore, Commissioner