



BARNSTABLE FIRE DISTRICT WATER DEPARTMENT

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October 13, 2021

CUSTOMER NOTICE OF WATER RATE AND FEE INCREASES

Dear valued customers of the Barnstable Fire District Water Department:

In order to provide our customers with the highest quality drinking water, the Barnstable Fire District must increase rates and fees to generate the revenue needed to construct a treatment facility to remove PFAS detected in Cape Cod's aquifer.

Important changes include the following:

- **Water Rates and Fees will increase January 1, 2022.**
- **Water usage will be billed quarterly instead of semiannually.**
- **Your water bill will look different.**
- **A new customer portal will allow you to view your account, monitor water usage and to select payment options, including autopay.**

In response to new MassDEP regulations regarding PFAS concentrations in drinking water, Barnstable Fire District Water Department will be returning Well #1 to active pumping into the distribution system and will be building a Water Filtration Facility adjacent Breed's Hill Road. To pay for these improvements, the Barnstable Fire District needs to raise additional revenues by increasing water rates and fees starting January 1, 2022—in accordance with a new fee schedule below. The Department will increase the frequency of meter reading from semi-annually to quarterly, which means that your usage will be billed four times a year instead of twice annually. Also, the Department will be using a new and improved billing software system, so your water bill will appear different. The new billing system will provide District residents with a customer portal to access their account history. The customer portal will allow our customers to view and pay water bills from a computer or mobile device. The customer portal will also display historical water use to help our customers detect abnormal usages, and to facilitate water conservation by monitoring water use. The customer portal will make it easier for you to understand and change information on your account.

WATER RATES AND FEES EFFECTIVE JANUARY 1, 2022

Water Consumption Charge (Now billed each quarter)

	10/1/2019	1/1/2022
TIER 1 Cost Per 1,000 gallons for 1,000 gallons to 25,000 gallons (Previously 1,000 to 45,000)	\$ 3.50	\$ 4.20
TIER 2 Cost Per 1,000 gallons for 26,000 gallons to 100,000 gallons (Previously 45,000 to 200,000)	\$ 4.87	\$ 5.85
TIER 3 Cost Per 1,000 gallons for 101,000 gallons and over (Previously 200,000 and over)	\$ 7.71	\$ 9.25

Continued on reverse side

Quarterly Service Charge By Meter Size (Billed Quarterly):

	<i>7/1/2019</i>	<i>1/1/2022</i>
5/8" Meter (Most Common)	\$ 46.00	\$ 55.20
3/4" Meter	\$ 49.55	\$59.45
1" Meter	\$ 65.00	\$78.00
1 1/2" Meter	\$ 84.00	\$100.80
2" Meter	\$134.00	\$160.80
3" Meter	\$ 478.00	\$573.60
4" Meter	\$ 613.00	\$735.60

Note: Add \$6.00 for accounts outside of the Fire District Boundaries

Service Connection Fees:

	<i>7/1/2019</i>	<i>1/1/2022</i>
1" Service	\$ 2,000.00	\$ 4,000.00
2" Service	\$ 3,000.00	\$ 6,000.00
4" Service	\$ 5,000.00	\$10,000.00
6" Service	\$10,000.00	\$20,000.00

Fire Line Connection Fees:

	<i>7/1/2019</i>	<i>1/1/2022</i>
2" Fire Line	\$ 3,000.00	\$ 6,000.00
4" Fire Line	\$ 5,000.00	\$10,000.00
6" Fire Line	\$10,000.00	\$20,000.00
8" Fire Line	\$15,000.00	\$30,000.00
10" Fire Line	\$20,000.00	\$40,000.00
12" Fire Line	\$25,000.00	\$50,000.00

Service Fees:

	<i>7/1/2019</i>	<i>1/1/2022</i>
Service Call (Normal Hours)	\$ 75.00	\$ 90.00
Service Call (After Hours 2 Hr. Minimum)	\$150.00	\$180.00
Seasonal Turn on/Turn off	\$100.00	\$120.00
Special Meter Reading	\$ 50.00	\$ 60.00
Demand Charge	\$ 25.00	\$ 30.00
Reactivation for Non-Payment	\$ 50.00	\$ 60.00
Private Fire Sprinkler Line	\$602.00	\$722.40
Private Hydrant	\$602.00	\$722.40
Fire Flow Test	\$400.00	\$480.00
Meter Test (1 hour Labor plus cost of test)	\$ 75.00	\$ 90.00
Damaged Meter (1 hour labor plus parts)	\$ 75.00	\$ 90.00
Hydrant Meter Rental	\$ 75.00	\$ 90.00
Backflow Device Inspection/Test	\$105.00	\$126.00

Please call 508-362-6498 with any questions you may have.